



KARPAGA VINAYAGA INSTITUTE OF MEDICAL SCIENCES AND RESEARCH CENTRE

GST Road, Chinnakolambakkam, Madhuranthagam, Tamilnadu -603308

Ph.no: 044-27598484/27565195; Fax: 044-27565170; E-mail:kims.medical@yahoo.com; Website: www.kveg.in

Feedback Processes of the Institution

For growth and continuous improvement, feedback is necessary. Positive feedback gives us strength and energy to work towards the achievement of our goal while negative feedback exposes small deficiencies and helps in improving the quality. Karpaga Vinayaga Institute of Medical Sciences and Research Centre believes that feedback is integral part for quality improvement.

Feedback process of the Institution: There is mechanism in place for feedback. The college regularly collects feedback on curriculum as well as on infrastructure from various stakeholders like students, faculty, alumni, professionals and employer. The IQAC members prepares standard feedback format with 5-point Likert scale (satisfaction score) after discussing with concern expert and makes available on online to ease of access.

Feedback collection: feedback on curriculum is made available either thorough online link or offline format. Offline feedback is collected by providing stakeholder standard questionnaire and is asked them respond to the given question format. It is also collected through suggestion box. Suggestion Boxes are placed near Trustee office, Principal office, Medical Superintendent office and other strategic places. Boxes are opened every weekly and feedback is collected and analyzed.

Feedback analysis: After collection of the feedback, it is assessed by IQAC/ Curriculum committee. The matters are discussed in the IQAC and Curriculum committee meetings. Most the curriculum related decisions are made at the Curriculum committee meetings but some decisions where approval from higher authority is required is forwarded to the College Council Committee that comprises Principal, Management nominee, Medical Superintendent, Medical Director and all Heads of the Departments.



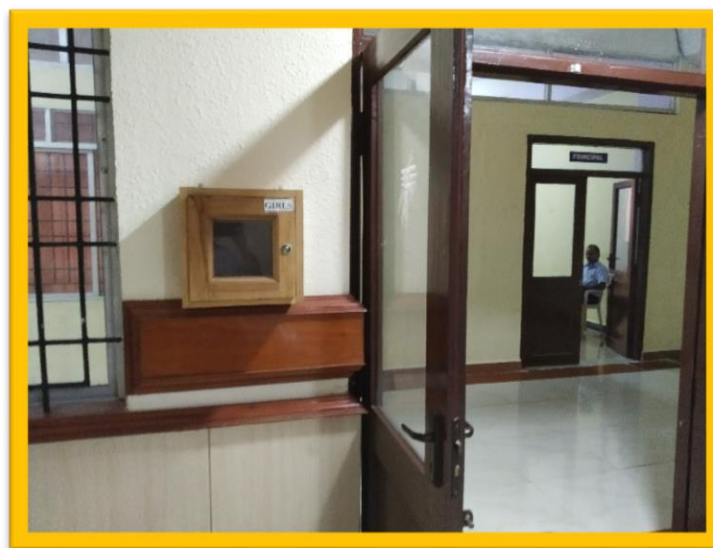
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Action taken: after analysis, feedback/ suggestions are discussed thoroughly with all the members, as well as faculties and then action is initiated from the respective body. The same is informed through circular.

Suggestion Box near Principal office





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Suggestion Box in Hospital



J. S. Sivasubramanian
PRINCIPAL
KARPAGA VINAYAGA INSTITUTE
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