



## KARPAGA VINAYAGA INSTITUTE OF MEDICAL SCIENCES AND RESEARCH CENTRE

GST Road, Chinnakolambakkam, Madhuranthagam, Tamilnadu -603308

Ph.no: 044-27598484/27565195; Fax: 044-27565170; E-mail:[kims.medical@yahoo.com](mailto:kims.medical@yahoo.com); Website: [www.kveg.in](http://www.kveg.in)

### Feedback Processes of the Institution

For growth and continuous improvement, feedback is necessary. Positive feedback gives us strength and energy to work towards the achievement of our goal while negative feedback exposes small deficiencies and helps in improving the quality. Karpaga Vinayaga Institute of Medical Sciences and Research Centre believes that feedback is integral part for quality improvement.

**Feedback process of the Institution:** There is mechanism in place for feedback. The college regularly collects feedback on curriculum as well as on infrastructure from various stakeholders like students, faculty, alumni, professionals and employer. The IQAC members prepares standard feedback format with 5-point Likert scale (satisfaction score) after discussing with concern expert and makes available on online to ease of access.

**Feedback collection:** feedback on curriculum is made available either thorough online link or offline format. Offline feedback is collected by providing stakeholder standard questionnaire and is asked them respond to the given question format. It is also collected through suggestion box.

**Feedback analysis:** After collection of the feedback, it is assessed by IQAC/ Curriculum committee. The matters are discussed in the IQAC and Curriculum committee meetings. Most the curriculum related decisions are made at the Curriculum committee meetings but some decisions where approval from higher authority is required is forwarded to the College Council Committee that comprises Principal, Management nominee, Medical Superintendent, Medical Director and all Heads of the Departments.

**Action taken:** after analysis, feedback/ suggestions are discussed thoroughly with all the members, as well as faculties and then action is initiated from the respective body. The same is informed through circular.



## KARPAGA VINAYAGA INSTITUTE OF MEDICAL SCIENCES AND RESEARCH CENTRE

GST Road, Chinnakolambakkam, Madhuranthagam, Tamilnadu -603308

Ph.no: 044-27598484/27565195; Fax: 044-27565170; E-mail:[kims.medical@yahoo.com](mailto:kims.medical@yahoo.com); Website: [www.kveg.in](http://www.kveg.in)

### **Students feedback:**

Feedback on curriculum is collected from the students usually through online for easy analysis. Students are most important stakeholder and provides innovative and qualitative feedback.

### **Alumni Feedback:**

Feedback from alumni is usually collected during alumni meet, after the completion of course when they visit to administrative block for their work. Alumni student's feedback is essential for future improvement because they can pinpoint the weakness or deficiencies remained in the curriculum.

### **Faculty feedback:**

Feedback on curriculum from faculty is collected on regular basis. Faculties provides feedback from their perspective in order to improve quality and care.

### **Employer Feedback:**

Feedback from Employer is collected form the HR managers, Deans, Head of the Departments of the Institution where our students are working. Employer feedback highlights the skills, knowledge and attitude acquired by the Indian Medical Graduate or post graduate.

### **Professional Feedback:**

Feedback of curriculum is obtained from professionals like External examiners, Guest Speakers etc. During the exam the examiners are given standard format feedback to opine on given curriculum.

*Devi Swaras*  
PRINCIPAL  
KARPAGA VINAYAGA INSTITUTE  
OF MEDICAL SCIENCES  
G S T. Road Chinnakolambakkam.  
Palayanoor Po, Maduranthagam - 603308